SUSTAINABILITY REPORT

HOVAGİMYAN HOTEL AND SUITES

2025

HOVAGIMYAN
HOTEL AND SUITES

Kemankeş Karamustafa Paşa, Kemankeş Cd. no:45, 34425 Beyoğlu/İstanbul

HOTEL INTRODUCTION

As you step through the doors of Hovagimyan Hotel and Suites, we invite you to step into the social fabric of this historic building. At its core, Hovagimyan Hotel and Suites aims to design spaces that meet the needs of the present with elegance and care, while preserving the stories of the past. We envision a world where progress respects history, where design connects, and where every guest is a part of our journey.

Hovagimyan, like its neighboring trading buildings, stands as a testament to Istanbul's maritime past, connecting its Ottoman heritage to the modern-day metropolis. Although the functions and people in these buildings have changed, the character and significance always linger in the beating and moving veins of the city's heart.

The Karaköy and Pera buildings reflect a complex history where different cultures are intertwined and intertwined with each other. The complex history of Istanbul, where cultures, trade, and society are in harmony, can be experienced from Hovagimyan.

Explore Istanbul from the perspective of history.

Built in 1920 and designed by the distinguished Armenian architect Leon Nafilyan, Hovagimyan Han has retained its iconic Art Nouveau style façade. Nafilian completed his education at the Paris School of Fine Arts between 1900 and 1905. It was part of an "intense intercontinental cultural traffic" that art historian Mary Roberts called "Istanbul exchanges".

Nafilyan's architectural style is characterized by a fusion of Eastern influences and French traditions, which are reflected in various projects in Istanbul and around the world. Hovagimyan Han embodies its inclination towards Art Nouveau, and we have brought this trend to our rooms with our Art Deco and Art Nouveau antique collection and our restaurant where we blend the well-known flavors of Istanbul with Mediterranean dishes.

Architects and design enthusiasts may know Nafilyan for many of his notable works outside of Istanbul:
– 1924: Armenian Apostolic Church of Saint Krikor the Illuminator, Cairo
– 1926: 9–11 Alboni Square, Paris
– 1928: AGBU Nubar Library, Paris
– 1930: Armenian Student House, Paris

Other designs and records of his works can be examined at the Contemporary Architecture Archive Center.
https://www.hovagimyan.com/about-hovagimyan-hotel-suites

A- Demonstration of effective sustainable management

A1: System of Sustainable Management:

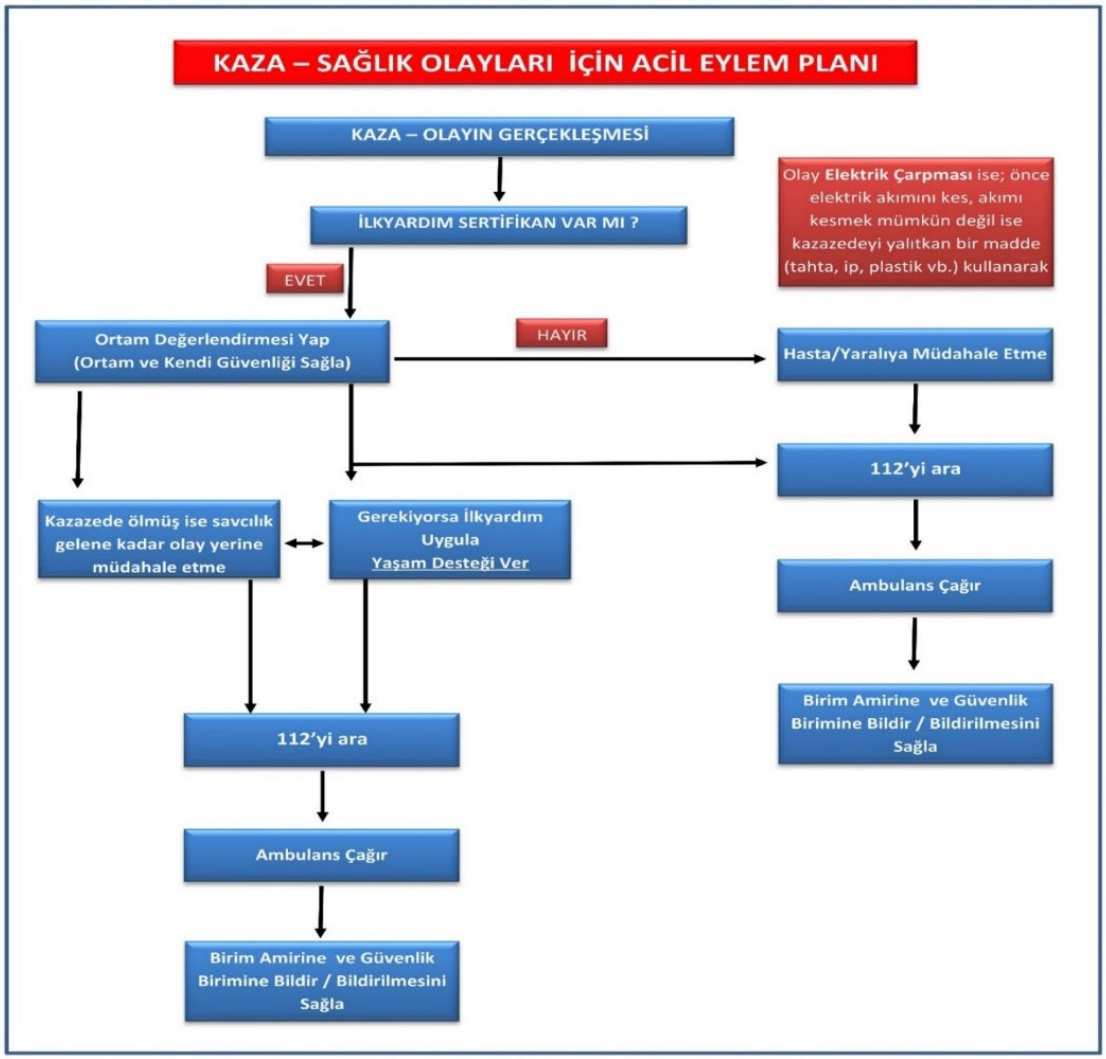
Our organization's Sustainable Tourism practices are planned to cover all the following issues.

- Environmental issues
- Social issues
- Cultural issues
- Issues related to the economy,
- Issues related to providing quality services and products
- Issues related to human rights and ethical values.
- All issues related to health and safety.
- Emergency and crisis management issues
- It implements a sustainable management system that addresses existing and potential risks related to all of these issues and ensures continuous improvement.
- Our Sustainability Management system covers the following criteria and all our work in this field has been documented.
- Sustainability, which includes all our work and commitments that include sustainability activities.

Our policies are published on our website.
Our sustainability policy

Our Sustainability Management System has been planned and documented to cover environmental, social, cultural, economic, quality, human rights, health and safety issues.

- Emergency Action Plans



- Our organization has made a Sustainability Management System Risk analysis regarding all of the issues defined above and has ensured that it takes measures in risky areas.

a. All practices defined in our Sustainability Management System are monitored, measured and recorded and made available in digital or written copy.

- Records of the necessary monitoring have been created within the scope of the standard and are available electronically or as manually prepared records depending on the nature of the record, and the nature of these records is defined in the relevant section.

b. The effectiveness and performance of our Sustainability Management System is monitored and evaluated through targets.

- Targets have been prepared for all of the above-defined headings, responsible persons and strategies have been determined to achieve these goals, periodic monitoring is provided for each of them, and changes are made in the targets if necessary as a result of periodic monitoring.

Goal Tracking Chart

HOVAGIMYAN HOTEL AND SUITES

Dokuman No:	TB.08
Yayın Tarhi:	2.06.2025
Revizyon:	0

2025 YILI SYS HEDEFLERİ

	HEDEF İÇERİĞİ	YILLIK HEDEF	SORUMLU	SÜRE	KAYNAK	SONUÇ
1.	SYS Gözden Geçirmede alınan kararların uygulanması	%100	OTEL MÜDÜRÜ	ARALIK		
2.	Kişi başı yıllık eğitim süresi	16 saat/adam	SYS SORUMLUSU	ARALIK		
3.	Müşteri sayısının arttırılması	%10	SATIŞ PAZARLAMA BÖLÜMÜ	ARALIK		
4.	Müşteri memnuniyeti	%10	MÜŞTERİ İLİŞKİLERİ BÖLÜMÜ	ARALIK		
5.	Tedarikçi değerlendirme yapılması	%10	SATINALMA BÖLÜMÜ	ARALIK		
6.	Tedarikçiden alınan uygun olmayan malzemenin iadesi	max.%5	SATINALMA BÖLÜMÜ	ARALIK		
7.	Yerel Tedarikçilerle Çalışma Oranının Artırılması	%5	SATINALMA BÖLÜMÜ	ARALIK		
8.	Çevreye Duyarlı Satın Alma Yapılması	% 50	SATINALMA BÖLÜMÜ	ARALIK		
9.	Verimli Satın Alma Yapılması	%50	SATINALMA BÖLÜMÜ	ARALIK		
10.	Tüm müşterilere Anket düzenleme	%90	MÜŞTERİ İLİŞKİLERİ BÖLÜMÜ	ARALIK		
11.	Sıfır Atık Mevzuatına uyumlu çalışma	%60	SYS SORUMLUSU	ARALIK		
12.	Doğal Kaynak Tüketiminin azaltılması	%5	SYS SORUMLUSU	ARALIK		
13.	Atıkların Kaynağında Ayrıştırılması	%100	SYS SORUMLUSU	ARALIK		
14.	Düzeltici Faaliyetlerin Termininde Kapatılması	%100	SYS SORUMLUSU	ARALIK		
15.	SYS Eğitimlerinin planlanması ve gerçekleştirilmesi	Yıllık	SYS SORUMLUSU	ARALIK		

Hazırlayan: Otel Müdürü/ **Onaylayan: Genel Müdür/**

A2 Legal compliance

In our organization, activities are carried out in accordance with all applicable local/regional, national and international legislation and regulations, including health, safety, labor and environmental issues.

a. It has been ensured that the legal requirements to which our organization is subject are defined. In order to follow up the timeliness of these requirements in a timely manner, first of all, the legal requirements are shown.

A list of legislation is available.

		ÇEVRE MEVZUATI	Dokuman No: TB.02 Yayın Tarihi:02.06.2025 Rev.0
Son Gözden Geçirme Tarihi: 02.06.2025			
No	**Mevzuatı, Yönetmelik, Tebliğler ve Diğer Şartlar**	**Resmî Gazete Tarihi**	**Kaynak**
1	Çevre kanunu	11.08.1983	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=2872&MevzuatTur=1&MevzuatTertip=5
2	Kıyı kanunu	17.04.1990	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=3621&MevzuatTur=1&MevzuatTertip=5
3	Kıyı kanunun uygulanmasına dair yönetmelik	30.08.1990	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=4897&MevzuatTur=7&MevzuatTertip=5
4	Atık yağların yönetimi yönetmeliği	21.12.2019	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=34051&MevzuatTur=7&MevzuatTertip=5
5	Su kirliliği kontrolü yönetmeliği	30.12.2004	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=7221&MevzuatTur=7&MevzuatTertip=5
6	Tarımsal kaynaklı nitrat kirliliğine karşı suların korunması yönetmeliği	23.07.2016	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=22681&MevzuatTur=7&MevzuatTertip=5
7	Atık pil ve akümülatörlerin kontrolü yönetmeliği	31.08.2004	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=7118&MevzuatTur=7&MevzuatTertip=5
8	Çevre izin ve lisans yönetmeliği	10.09.2014	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=20033&MevzuatTur=7&MevzuatTertip=5
9	Çevre denetimi yönetmeliği	12.06.2021	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=38696&MevzuatTur=7&MevzuatTertip=5
10	Çevresel gürültünün değerlendirilmesi ve yönetimi yönetmeliği	4.06.2010	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=14012&MevzuatTur=7&MevzuatTertip=5
11	Atık yönetimi yönetmeliği	2.04.2015	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=20644&MevzuatTur=7&MevzuatTertip=5
12	Hava kalitesi değerlendirme ve yönetimi yönetmeliği	6.06.2008	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=12188&MevzuatTur=7&MevzuatTertip=5
13	Atıkların karayolunda taşınmasına ilişkin tebliğ	20.03.2015	https://www.mevzuat.gov.tr/mevzuat?MevzuatNo=20617&MevzuatTur=9&MevzuatTertip=5

b. Licenses, documents, certificates, etc. that are legally required to be obtained are made available in the system, and these requirements also apply to employee competency criteria. The personnel and certified personnel required to be employed in our organization are as follows, these employees have certificates. Some services are obtained from contracted authorized institutions

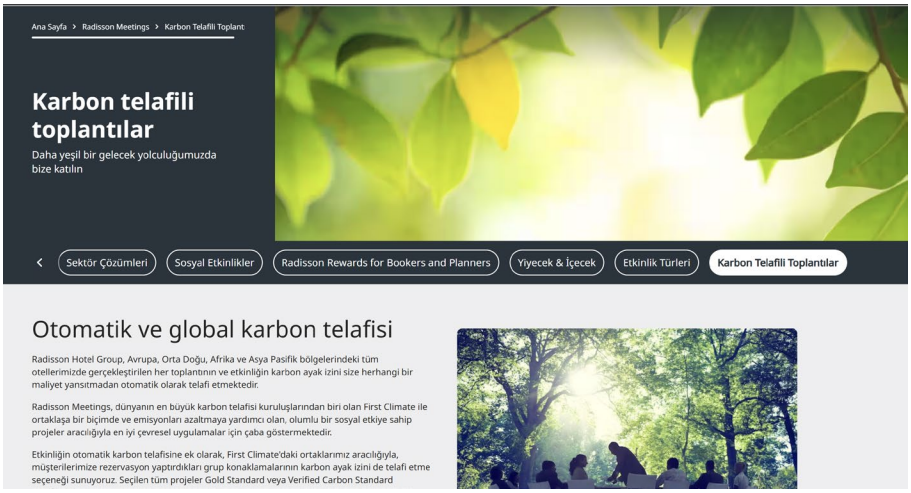
A3 Reporting and communication

Our organization communicates its sustainability policy, actions, and performance to stakeholders, employees, and interested parties, including customers. The methods of these communication and sharing are defined below.

a. Regular reports are prepared on sustainability performance. This reporting is carried out in defined periods within the framework of the targets monitored in our system, and is put in writing, and revised periodically if necessary. Reports about our performance are shared with the customer on the web page.

b. Sustainability policies and actions are reported in internal and external communication materials and are

available on our website



- All of the practices carried out within the scope of sustainability activities are shared with employees at the relevant levels through the following methods. The quality department and department chiefs are responsible for these sharings.
  - ✓ Trainings
  - ✓ With announcements and publications in the staff cafeteria
  - ✓ Information given at department meetings.
  - ✓ Staff information with QR codes
- In addition, sharing with guests and interested parties is also
  - ✓ Website
  - ✓ With QR codes in common areas
  - ✓ Information notes in the rooms
  - ✓ With information letters in common areas

c. In order for guests to support our sustainability system, information and warnings are available in public areas, in their rooms, on the website. In addition, examples of warnings found in rooms and common areas are as follows.

A4 Staff Attendance

All of our employees have been informed and aware of our sustainability management system through trainings. Duties and responsibilities are defined for Practitioners and Managers, and controls are provided for the fulfillment of duties and responsibilities.

Employees are trained periodically and practices are made effective. All activities related to the participation of staff are carried out by the quality department department.

a. Necessary training and competency documents are available for the personnel related to our Sustainability Management System. All employees receive basic training topics related to sustainability in the content of the first on-the-job training.

   - There are participation records / certificates of internal training or outsourced trainings provided in our organization. All of the managers and employees involved in the effective operation of the system have received training and certificates on Quality Management, Environmental Management and Sustainability Systems.

b. The records of the trainings received by the personnel are made available by the Quality Unit, and the documents that make up the content of the trainings are available in our system in an accessible manner. Training materials are prepared in Turkish.

c. The qualifications required for the personnel working in certain regions are defined and it has been ensured that the personnel working in areas that require special training receive these trainings. Staff have certifications and qualifications in relevant disciplines/skills.

A5 Customer Experience

Customer satisfaction, including sustainability issues, is monitored and corrective measures are taken.

a. Guest satisfaction levels are monitored with social media channels data and the data on these sites are taken as basis.

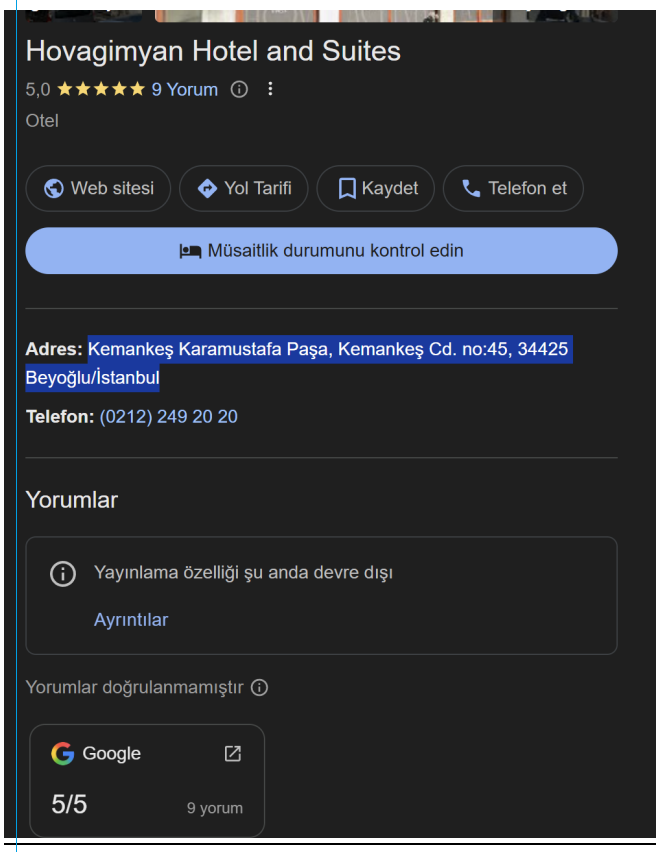
As of December 2025, our data collection process continues. Google has a satisfaction level of 5.0 out of 5.

b. Guest satisfaction and complaints are measured, monitored and the results are analyzed, sustainability-related items have been added to the guest satisfaction measurement criteria, and there is a feedback system where guest expectations are taken. Due to the fact that we have just started operations, no complaint data has been created yet.

c. Negative feedback and complaints are recorded. It is analyzed and the complaints of our organization are handled and answered with data analysis and an agreement is reached with the guest.

There are records of actions and corrective actions taken in response to guest complaints.

Google satisfaction rates on our website;



A6 Correct introduction

The services of our hotel are accurately and transparently described on our website, promotional materials and social media channels. A declaration is not available for more than the service that can be provided.

Our current practices regarding Sustainable Tourism requirements in our organization are defined in our documents. The accuracy of the promotions declared in the relevant documents is proven visually and with permissions, licenses and written documents.

A7 Buildings and infrastructure

A7.1 Compliance

Zoning requirements and laws related to protected and sensitive areas and historical heritage issues are complied with.

a. Title deeds, zoning permits and approvals are available for land use. The construction area has not been reported.

b. Permits have been obtained for the building and land.

A7.2 Compliance

The capacity and integrity of the natural and cultural environment are taken into consideration.

a. There is no garden or landscaping in the facility. There are only live plants within the hotel.
b. The tree was not cut down and the plants were not damaged. There is an inventory of the types and numbers of plants in our hotel.
c. Threatened or protected species are not displaced, and not all wildlife is available.

d. There are no waterways / catchment basins / wetlands.

A7.3 Sustainable practices and materials

The use of locally/regionally appropriate, sustainable practices and materials is ensured.

a. The establishment building is made of reinforced concrete and glass materials as much as possible, marble and wooden parquet areas are available.

Wooden and glass details in suite rooms

b. *Plants that require additional watering and care have been avoided.*

d. Materials that are easily available and not harmful to the environment are used in the buildings.

e. Wastes arising from constructions and renovations are provided by the renovation contractor organizations in accordance with the law.

A7.4 Access and information is provided to people with special needs when access is required for everyone

- Our spaces are not accessible to people with physical disabilities and other special needs. There is **no disabled room in the facility.**

a. Clear and accurate information about the Accessibility level of our organization is provided to our guests and interested parties. This information is shared on the website.

A8 Water and property rights on land

The land, water and property rights purchased by the business are legal and comply with the rights of local/local residents.

- Land ownership, title deed, and building permit are available.
- Water, electricity, natural gas, etc. subscriptions have been taken. Usage is billed monthly.
- Local Government / Municipality permits have been obtained in accordance with the necessary legislation.
- There are building permits, there are no illegal and unlicensed buildings.

A9 Information and interpretation

The business provides information and commentary on the natural environment, local/regional culture, and cultural heritage, as well as an explanation of appropriate behavior when visiting natural sites, vibrant cultures, and cultural heritage sites.

There are no natural areas near the region.

An article has been published about the precautions to be taken when visiting natural and cultural areas.

Participation of the A10 Destination

Our organization provides leadership in planning and execution for the development of sustainability practices in the region.

a. Employees are informed and educated about the natural and cultural heritage of the local/region. The training content includes information about the immediate natural environment.

b. Information on the rules to be followed for both employees and guests in natural environment promotions and visits is provided at the reception and on our website.

a. Our organization is a member of TGA and carries out joint studies with tourism businesses.

b. Sustainability organizations are organized together with NGOs, especially within the scope of ETHICS.

B. Maximizing the social and economic benefits of the local/Regional community and minimizing negative impacts

B1 Supporting local people/local people

Regional opportunities and conditions are followed, and support is provided for businesses with promotions.

B2 Local/Regional employment

Local/Regional residents are provided with equal opportunities for employment and advancement, including management positions, with preference given to district employees.

a. Our employees are preferred from the immediate environment, the people of the region are employed if there is demand, and employee ratios are monitored with targets. Employment is provided for intern students from district schools.
b. The ratio of employees from the immediate environment in management positions is monitored.
c. All employees are trained.

EMPLOYEE RATIOS				
FEMALE EMPLOYEE	MALE EMPLOYEE	TOTAL EMPLOYEES	FEMALE EMPLOYEE RATIO	MALE EMPLOYEE RATIO
11	21	32	34,38%	65,62%

B3 Local/Regional purchasing

Our organization prioritizes local/regional suppliers who provide available and sufficient quality when purchasing and delivering goods and services.

a. Inspection and evaluation of the products and services delivered and purchased in our organization are carried out continuously and at each delivery, and annual evaluation of product and service suppliers is ensured.

Of the total 25 suppliers evaluated, 15 were selected from Karaköy and its surrounding districts, and the rate of working with local suppliers was determined as 60%. Our goal of working with local suppliers is 70%.

b. Provided that the quality and price performance of our organization is appropriate;

- He prefers to buy local products that belong to the local people.
  - ✓ Some delicatessen products
  - ✓ Fresh vegetables and fruits
  - ✓ Fresh fish
  - ✓ Construction
  - ✓ Fuel
  - ✓ Meat products from the butcher
  - ✓ Water
  - ✓ Bakery products such as simit
  - ✓ Room and spa slippers used in the hotel

c. The practice of monitoring and checking the documents of facilities providing fair trade has been initiated, and as of December 2025, the supply of products with Fair trade certificate will be ensured.

B4 Local/Regional entrepreneurs

Our organization supports local/regional entrepreneurs in the development and sale of sustainable products and services based on the nature, history and culture of the local/region by considering the people of the region and entrepreneurs in the same context.

a. Regional entrepreneurs are supported by promoting the restaurants in the hotel surrounding area.

b. Joint venture and partnership opportunities with entrepreneurs in the local/region are evaluated and followed up and supported where appropriate.

c.

B5 Abuse and harassment

Our organization has a policy in place against commercial, sexual, or any other form of abuse or harassment of specially protected groups and other vulnerable groups.

a. Our organization's standards have strict policies on abuse and harassment, and these policies are followed. Complaints and notifications are made to law enforcement officers when necessary.

b. Commitments regarding abuse and harassment in our policy are published on the website.

c. Our employees are trained on perceiving, predicting, countering and reporting abuse and harassment.

B6 Equal Opportunity

Our organization provides employment opportunities, including management positions, without discrimination.

a. There are equal rights for all employees in our organization. There is no discrimination against language, religion, race or gender.

b. Employee ratios are monitored. (Female employee, foreign employee, regional employee). The proportion of employees from each of these groups is monitored.

c. Promotions are carried out fairly, discrimination is prevented in promotions.

B7 Good-Reputable Operation

Labor rights are respected, a safe and secure working environment is provided, and employees are paid at least the minimum wage. Employees are provided with regular training, experience, and advancement opportunities.

- We work in accordance with the legal working rules in our organization (In our organization, a total of 45 hours of work per week, including 3 shifts and intermediate shifts.) Working hours are checked by card reading at the entrances and exits.
- No wage is paid below the minimum wage
- Training records are kept for all our personnel, showing the level and frequency of the training received.
- Contracts are made with our employees, their social rights are implemented and protected
- Clean hygienic usage areas are provided for our employees, and the suitability of these areas is checked at defined periods. Hotel employees are provided with the opportunity to use hotel facilities at a discount. Suitable resting areas and dining halls for employees are planned appropriately.

B8 Community service activities

Our organization's activities do not jeopardize the delivery of essential services such as food, water, energy, health or sanitation to communities adjacent to the business.

- Our organization provides all energy resources with subscriptions.
- In case of a complaint about our organization, a complaint can be made to CIMER and the Municipality.
- Care is taken not to consume too much environmental resources.

B9 Local/Regional livelihoods

Our organization's activities do not adversely affect local access to livelihoods, including land and water resources use, right of way, transportation, and housing.

- Investments are made with legal permissions, no unauthorized and unapproved activities are carried out, local government permits are available.

A: Maximizing the benefits of cultural heritage and minimizing its negative impacts

C1 Cultural interactions

Our organization follows local/regional accepted directions in order to minimize negative effects and maximize local/regional benefits and visitor satisfaction.

Although there are no culturally sensitive areas around our organization, the promotion of the historical artifacts and cultural areas of the Historical Peninsula is made with the promotional books on our website and in the library in our hotel.

- Brochures are available at the reception of our hotel.

C2 Preservation of cultural heritage

Our organization contributes to the preservation and enhancement of local/regional properties, sites, and traditions of historical, archaeological, cultural, and spiritual significance.

In addition, donations and support are provided for cultural areas and organizations that protect these areas. Our organization contributes to cultural organizations for the protection of cultural heritage and records its contribution.

C3 Presentation of culture and heritage

While our organization respects the intellectual property rights of the local/local people, we keep the authentic elements of traditional and contemporary local culture alive in our service, design, decoration and menus.

a. Local/Regional artistic drawings and cultural trips are available in our organization, these areas and designs are defined below.

- Information about the History of Istanbul is available in our books in the library.
- Istanbul promotion is available on our website.
- Tour organizations are organized for our guests.
- Turkish coffee is served with Turkish delight.

b. The protection of living cultural heritage and traditions is reflected in our processes, and the protection of cultural heritage and traditions has been made evident in the food and beverage activities, sales activities and events offered

- Traditional appetizers
- Traditional home-cooked meals are available.
- Traditional foods such as pancakes, ravioli, pastries and cookies are available.
- Vegetable dishes with olive oil
- Meat dishes

c. Our organization pays royalties for music publications annually. Muzfed certificate has been obtained.

C4 Artifacts

Historical and archaeological artifacts are not traded, sold, or exhibited except as permitted by local/regional and international laws.

- There are no historical artifacts and prohibited products in our organization. ,
- Antique objects and items are exhibited in the facility. It does not contain copyright. All antiques are recorded with inventories.

D: Maximizing environmental benefits and minimizing negative impacts

D1 Resource conservation

D1.1 Environmentally conscious purchasing:

Our organization's procurement policies prioritize environmentally sustainable suppliers and products, including products, food, beverages, building materials, and consumables.

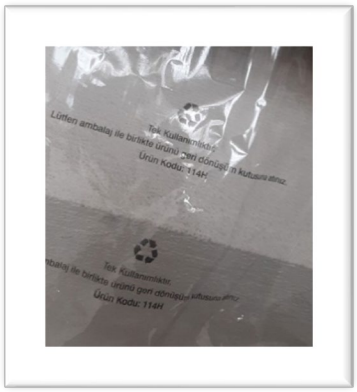
a. Our organization has a written purchasing policy. In our organization, the purchase of environmentally friendly, ecological and natural products is provided and preferred.

Sustainable Purchasing Policy in the Food and Beverage Sector

- Fresh and Local Products: Our organization prefers seasonal and organic products sourced from local farmers in food supply.
- Certified Products: Purchased food and beverages must be organic, fair trade (FairTrade) if possible, and/or sustainable fishing certified. These certifications indicate that the production processes of the products are environmentally friendly and socially responsible.
- Packaging Selection: Recyclable or biodegradable materials are preferred for the packaging of food products. Instead of plastic, glass, cardboard, or compostable materials are used.

General Sustainable Purchasing Policy

- Certified Suppliers: Our organization prefers to work with suppliers who focus on sustainability and eco-friendly practices. These suppliers must be ISO 14001 certified in environmental management or have other recognized certifications in the field of sustainability.
- Energy and Water Consumption: Care is taken to ensure that the production processes of purchased products meet sustainable standards in energy and water efficiency. Products purchased from environmentally friendly production facilities reduce the carbon footprint.
- Long-Lasting Products: Our organization prefers long-lasting, durable and repairable products. This not only allows natural resources to be used more efficiently but also reduces the amount of waste. Most of our products such as plates and glasses are glass, porcelain and ceramic. Glass water bottles are used in our rooms.



Our slippers made from recycled material

b. Products of certified products and suppliers are preferred. Some geotagged food products are used.

Our geotagged product; Beylerbeyi Raki

c. Threatened species are not used or sold in any way on our menus

D1.2 Efficient purchasing

Efficiency is achieved in the purchase of consumables and disposable goods, including food, to minimize waste.

a. In the purchasing processes of our organization, it prefers reusable, returnable and recycled products and materials.

- Water skewers (glass ones are recyclable.)
- Carboy blanks are converted with return.
- Large packaged products are purchased, small packages are avoided as much as possible.

b. The purchase and use of consumables and disposables are monitored and managed.

- Large shampoo and shower gel are used in the rooms
- 33 ml glass bottled water is used in the rooms
- Water consumption is provided by carboy in the personnel areas

c. Unnecessary packaging (especially plastic) purchased in bulk is avoided.

D1.3 Energy saving

Energy consumption is measured by type, and steps are taken to minimize total consumption. We have projects to increase the use of renewable energy.

a. The total energy used is monitored and managed.
b. The amount of energy used per tourist/night is tracked for each type of energy.
c. Equipment and practices that minimize energy use are used.
d. It has targets for reducing energy consumption per unit (overnight stay).
e. In order to keep energy use under control, energy saver buttons have been installed in our guest rooms, which are activated by inserting the room card.
f. Staff and guests are informed and checked to minimize energy use.
g. By installing photocells on our doors in public areas, we saved energy and reduced our energy consumption.

D1.4 Water saving

Water consumption is measured by type and we have apps in place to minimize overall consumption. The water supply is sustainable and does not negatively impact environmental flows.

a. The water supply at the hotel is provided by the municipal network channel.
b. Water used per tourist/night is monitored and managed on a source-based basis.
c. Photocell faucets are used to minimize water consumption.
d. The cumulative effects of tourism in the region on water resources are taken into consideration. There is no water shortage in this region.
e. Targets to reduce water consumption per unit are in place.
f. Staff and guests are guided to minimize water usage, warnings are given, warning signs are available in rooms and public areas

Information is available in the rooms to save water and energy

D2 Pollution reduction

D2.1 Greenhouse gas emissions

Carbon footprint has been calculated in our organization. If the carbon footprint is high, balancing is done by planting trees.

- Greenhouse gas emissions are monitored and managed in our organization. Measurements are being made.
- The carbon footprint per tourist/night is tracked and targets are available.
- Measures are taken to prevent and reduce significant annual emissions from all sources controlled by the business.
- If the carbon footprint is high, balancing is achieved with the afforestation method.

D2.2 Transportation

Plans are made for guests, employees and suppliers to reduce the amount of transportation.

- Suppliers are supported in bulk distribution and logistics in procurement processes, and urgent product supply is not requested. Bulk purchases are made, bulk orders are placed.

- Transfers of the guests are provided by the agency or by their own means.

D2.3 Waste water

Wastewater-related risks, including greywater, do not exist.

- Our wastewater system is connected to the Municipality channels.
- We do not have a treatment system and any discharge unit.
- In our kitchen, the water is filtered with oil traps before it is given to the sewer
- Solid waste from the oil trap is removed as hazardous waste:

D2.4 Solid waste

Waste, including food waste, is measured, we have waste reduction targets. Wastes are disposed of in accordance with the law.

a. The amount of solid waste disposed of per tourist/night is monitored and managed.
b. A waste management plan is available. Hazardous waste disposal is provided through the Motat system.
c. Waste disposal is owned by a government-operated or approved facility, and the facility does not have a negative impact on the environment or local/local population. All wastes are removed by the Municipality or licensed companies.
d. It is measured according to the type of solid waste disposed of.

D2.5 Harmful substances

Proper use is ensured to minimize the use of harmful substances, including pesticides, paints, swimming pool disinfectants, and cleaning supplies

a. An inventory of hazardous substances was made and material safety data sheets (MSDS) were maintained.
b. Research is conducted to provide more environmentally friendly alternatives
c. Chemicals are stored separately and kept locked. It is used in accordance with the instructions for use.
d. Our guests are informed about toxic sunscreens and cosmetic products that are harmful to the environment in the SPA area.

D2.6 Minimization of pollution

The business has and implements practices to minimize pollution from noise, light, runoff, erosion, ozone-depleting substances, and air, water, and soil pollutants.

a) Permit applications are available for live music broadcasting in open areas in our organization.
b) The gases used in the cooling system are of the type that does not harm the ozone layer.
c) Guests are encouraged to reduce the use of cosmetic products in the SPA area.

D3.1 Biodiversity conservation

Measures are taken to protect biological diversity within the area of our organization. We do not have a special protection area in terms of biodiversity.

- In our organization, live feeding is not fed, laws are followed regarding pet keeping.

- In the area where our hotel is located, there are no wildlife, there are no applications for the removal of possible cats etc. We have a cat house at the entrance of the staff for feeding the cats. Dry food and water are left for them to feed.
- An inventory of the plants in our organization has been made.
- Since our organization is in the city center, there is a very limited landscape area and plants. The care and irrigation methods of these plants are instructed by the landscaping company and irrigation is done by our own staff.

3.2 Invasive species

There are no invasive species in our organization.

D3.3 Visits to natural areas

Rules and recommendations for the management and promotion of visits to cultural and natural sites have been established to minimize negative impacts and maximize visitor satisfaction.

- Rules and recommendations for visits to natural areas have been established for guests.
- Employees are informed and educated about the natural and cultural heritage of the local/region. The training content includes information about the immediate natural environment.

D3.4 Wildlife interactions

Interactions with free-roaming wildlife are planned in a way that does not harm wildlife.

- In our organization, live feeding is not fed, laws are followed regarding pet keeping.
- In the area where our hotel is located, there are no wildlife and there are no practices for the removal of possible cats etc. Dry food and water are left in the areas for the cats to feed.

D3.5 Animal health and welfare

No species of wild animals can be acquired, bred or kept captive.

In our organization, no wild animal species has been acquired or fed by putting them in cages.

D3.6 Wildlife hunting and trade

Wildlife species may not be hunted, collected, consumed, exhibited, sold, or subject to commercial activities except as part of a regulated activity that ensures their use is sustainable and complies with local/regional and international laws.

Hunting and hunting practice is not available and possible in our organization, but our organization maintains and follows its awareness of the laws on this subject*. Purchases are made from MSC and ASC certified organizations.*